

SERVICEMEMBERS CIVIL RELIEF ACTDCSS 0386 (07/24/2016)

NOTICE TO ALL CUSTODIAL PARTIES AND NONCUSTODIAL PARENTS

**SUBJECT: REVIEW AND ADJUSTMENT REQUESTS AVAILABLE FOR ACTIVE DUTY
MILITARY PERSONNEL**

SERVICEMEMBERS CIVIL RELIEF ACT (SCRA) – RESTRICTIONS ON INTEREST

This is to tell you about a federal law called the Servicemembers Civil Relief Act (SCRA). This Act offers certain benefits to a parent who is a member of the uniformed services, reservist or member of the National Guard who has been called to active duty. If you are covered by this Act you may be eligible for the following benefits:

- If your income has gone down since you were called to active military service, you may be able to have your current child support changed.
- A lower interest rate charged on any past due child support you owed before you were called to active military service.

Changes to Child Support Orders

If you were called to active military service, you may request a review of your current support order. The review process may result in an upward or downward change or no change. Once the review has been completed, both parents will receive a notice of the result of the review.

Lower Interest Rate on Past Due Support

A parent called to military service may also ask for a lower interest rate on child support arrearages under the SCRA. The interest rate on unpaid child support is usually ten (10) percent in California. However, a service member may request to have the interest rate lowered from ten (10) percent to six (6) percent on past due support that was owed before the date of entry into active service.

Your request for a lower interest rate must be in writing and say that you are asking because of the Servicemembers Civil Relief Act. You must provide documentation of active duty status and provide the date when active duty began, and include a copy of your court order.

If you believe you should get any of the benefits of this Act, you should contact us at (866) 901-3212. Persons with hearing or speech impairments, please call the TTY number (866) 399-4096. If you have any questions, please visit Customer Connect at www.childsupport.ca.gov/customer-connect for assistance on-line.