

Dear APPLICANT:

At some time, you may receive an overpayment of support. Overpayments can occur for many reasons, for example, when a check for payment of support is returned by the bank for insufficient funds. California Family Code sections 17310 and 17311 and California Government Code section 16580 et seq. require the Department of Child Support Services (DCSS) to collect the overpayment. If you dispute the overpayment, you will have the right to complaint resolution or administrative review by calling (866) 904-7674. There are several ways that you can repay:

- Authorize DCSS to deduct 25% from each of your future support payments until the overpayment is paid in full.
- Authorize DCSS to collect the full amount from your future support payments until the overpayment is paid in full.
- Send a check or money order for the full overpayment amount.
- You can decline repayment by offset. DCSS will pursue other collection methods authorized by State law or regulation including but not limited to intercepting funds owed to you by another state agency, lawsuit or referral to a debt collection agency. You may incur fees for such actions pursuant to Government Code section 165823.1.

In the event of an overpayment, DCSS will send you a repayment agreement notice and request that you choose one of the above methods of repayment. If you have any questions, please contact us at (866) 904-7674. Persons with hearing or speech impairments please call the TTY number (866) 399-4096 or write to:

DEPARTMENT OF CHILD SUPPORT SERVICES
Attn: CP Overpayment
PO BOX 419064
RANCHO CORDOVA CA 95741-9064